

# Massachusetts Window Cleaning Service By LTC Cleaning Company®



# A message from Tom Charlton, LTC Cleaning Company.

LTC is committed to providing the Boston area with high quality window cleaning service. Most agree too; with LTC you'll find a dedication to dependability, cost-effective techniques, unmatched customer service and respect for your property. With many companies to choose from, few have built their reputation over 30 years specializing in high quality service.

Sincerely,

Owner

# **Exceptional at every level**

- Customer service. We operate Monday through Friday, 9 AM—5 PM.
   Whether you call or email, we are here to work with you at every step.
- Combine services and save. In addition to your window cleaning quote, you may also want to add a gutter cleaning or pressure washing quote. Ask an LTC representative for more information on service(s) discounts.
- Insured and bonded. Copies of our current certificates are available at your request.

www.LTCcleaning.com

LTC's approach to your cleaning service. Choosing the right cleaning company is both a personal and financial decision. Here we provide a list of fundamentals that make our window and gutter cleaning services unique and the right choice for you.

#### **Trustworthy and Knowledgeable**

Whether it's a difficult storm window that doesn't want to open, or 3rd floor exterior storm panels, you won't find a team leader with less than 3 years experience. That's our promise.

#### **Team training**

Team members are required to participate in a thorough training program. Follow up meetings are held periodically to update techniques and introduce new cleaning products.

#### Flexible scheduling

We know not all events are planned and that at times window cleaning can be decided on last minute. This is why we do our best to accommodate our customers to meet their dates and deadlines. You will find our rates are very reasonable. We know you have several options to choose from when selecting a cleaning company. With that thought in mind we have kept our rates comparable to the other services in our area.

#### **Convenient Communication**

Whether you call, fax, email or go online to our website, we make it easy to stay in constant contact with our company and your cleaning team. You may also request a reminder call or email the day before, just ask and we'll make it happen.

#### **Satisfaction guaranteed**

If you are unhappy with any aspect of your window cleaning, we will send our crew back to your home within 72 hours.

#### References

We are happy to supply you with more than a few references to contact at your convenience.

www.LTCcleaning.com/contact-online

## **A No Scratch Technique**

LTC is in compliance with new guidelines set by window manufacturers for protecting glass from scratches. Not to mention that we have invested in research to improve our solution which reduces the need for scraping.

Also, we require that all teams attend retraining seminars and pass a field audits when updates to techniques are implemented. This ensures your team is using latest and safest techniques.

### **LTC: The Total Solution**

In addition window cleaning, LTC offers a variety of other cleaning services:

Gutter Cleaning
Carpet/Upholstery Cleaning
Power Washing
House Cleaning
Office Cleaning

Free estimates are available for all LTC services.

www.LTCcleaning.com/services



The Right Choice

#### LTC CLEANING COMPANY LLC

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