



Massachusetts House Cleaning
LTC Cleaning Company
Since 1979



**A message from Tom Charlton,
LTC Cleaning Company.**

I consider our residential cleaning service the foundation of LTC and I take pride in the fact that we have customers who have been with us since 1979. At LTC we will never take for granted the privilege of returning to your home time after time.

Sincerely,

Owner

Exceptional at every level

- **Customer service.** We operate Monday through Friday, 9 AM—5 PM. Whether you call or email, we are here to work with you at every step.
- **Advanced communication.** Utilizing the latest technology, you will be able to generate online quotes and request cleaning services via the internet.
- **Insured and bonded.** Copies of our current certificates are available at your request.

LTC's approach to your cleaning service. Choosing the right cleaning company is both a personal and financial decision. Here we provide a list of fundamentals that make our house cleaning service unique and the right choice for you.

A listen and learn approach

Whether you call our office, make a suggestion to our team or use an online form, your comment will be taken seriously and action will follow.

Team training

Team members are required to participate in a thorough training program. Follow up meetings are held periodically to update techniques and introduce new cleaning products.

Flexible scheduling

Choose from weekly, bi-weekly, monthly or "as needed" cleanings. Additionally, we will work with you for special occasions and/or guests.

You will find our rates are very reasonable. We know you have several options to choose from when selecting a cleaning company. You may be looking into a national chain, a one person start-up, or something in between. With that thought in mind we have kept our rates comparable to the other services in our area.

Multiple streams of communication

Whether you call, fax, email or go online to our website, we make it easy to stay in constant contact with our company and your cleaning team. Next year (2010) LTC will release an online system allowing customers to manage their house cleaning service via the internet.

Satisfaction guaranteed

If you are unhappy with any aspect of your cleaning, we will send our crew back to your home within 72 hours.

References

We are happy to supply you with more than a few references to contact at your convenience.

www.LTCcleaning.com/contact-online

What's your 10%?

Years ago, we noticed a trend developing with our house cleaning customers. We call it the 90/10 factor. This means, on average, 90% of the cleaning we do in every home is the same. The remaining 10% is uniquely yours.

Approaching your home cleaning in this way allows us to clean your home as you like, not as is listed in a corporate manual.

LTC: The Total Solution

In addition to house cleaning, LTC offers a variety of other cleaning services:

Window Cleaning

Carpet Cleaning

Gutter Cleaning

Power Washing

As a house cleaning customer you are also entitled to a 15% discount on all our additional cleaning services.

www.LTCcleaning.com/services



The Right Choice

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VISA DISCOVER



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Checkout

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